



BUSINESS APPLICATION FOR SERVICE

All sections of this Application are subject to the DTC Regulatory and Legal Documents applicable to services provided by DeKalb Telephone Cooperative, Inc., or its wholly-owned subsidiary, Advantage Cellular Systems, Inc., each and collectively dba DTC Communications. For the purposes of these Legal and Regulatory documents, and this Application for Service, the term “DTC” refers collectively to both companies unless otherwise specified therein. All sections of this Application, along with the specific services applied for, as listed on any attachment hereto, are subject to DTC’s Regulatory and Legal Documents that can be found at <http://www.dtccom.net/legal/> and subsequent URLs, and may be amended from time to time.

The undersigned (hereinafter, the “Applicant”) hereby makes application with DTC for the purpose of receiving telecommunications, broadband and/or other services (“Services”), and agrees to the terms of this Application, including the following:

1. DTC complies with all state and federal laws governing the privacy of customer information, including what is known as Customer Proprietary Network Information, or CPNI. If the Applicant would like his/her spouse or other persons to be able to contact DTC on their behalf, the Applicant will need to add that person to their account as an “authorized person”. The persons that the Applicant adds to their account will have the same privileges as the Applicant in accessing account information.
2. As required by the Federal Communications Commission, the Applicant must elect whether or not to participate in the Inside Wire Maintenance Plan offered by DTC, which provides maintenance of the telecommunications wiring and related connections located inside the Applicant’s premises. Applicants who elect not to participate in the Inside Wire Maintenance Plan and experience problems caused by their preexisting inside wiring will be charged DTC’s standard technician service fees to diagnose the problem. Additional wiring charges will also apply if repair or replacement of existing wiring is performed by DTC.
3. Applicant grants DTC access to construct, operate, and maintain a telephone line or system on or under the Applicant’s property to provide the requested Services. If the Applicant is a tenant at the address for which Service is requested, the Applicant shall bear primary responsibility to secure permission from the landowner to grant such access. Should the Applicant or landowner request a Service that requires DTC’s physical access to the home or premises at a time when the Applicant or landowner is either unavailable or has chosen not to be present at the time of installation of Service, Applicant agrees to release DTC and its agents, employees, and assigns from any and all claims or liabilities that may arise from DTC’s access to and installation of facilities on said property and agrees to indemnify and hold harmless the same from any and all such claims.
4. Applicant agrees to pay full price for the Service or Services selected in the Broadband and Bundles Service Agreement. All prices and terms are subject to change as provided in the DTC Standard Terms and Conditions and, where applicable, the DTC Tariffs or Price Lists. Subscription to an access line may be required in order to receive certain listed Services; the cost of the access line may be included in the cost of the bundle or promotion listed in the Broadband and Bundles Service Agreement.
 - a. Early Termination of Service for any reason other than the business ceases operations, moves out of DTC’s service territory, or cancellation without cause by DTC will result in all outstanding charges, including any activation fee originally waived as part of the Application for Service and fixed monthly charges for any minimum contract term, becoming immediately due and payable. If the Applicant seeks to restore Service, he/she will be subject to the terms of a new Service agreement, which may include payment of a new activation fee and any additional charges associated with installation or reconnection of Service. Relocation of Service to another location within DTC’s service area will also be subject to the terms of a new Service agreement and any applicable activation fee.
 - b. Additional charges may apply to non-standard installations. Activation fee may be waived with certain promotions. Equipment installed in order to provide voice or broadband Services will remain the property of DTC.
5. Backup Power Information. If the Applicant’s home voice Service is provided with DTC’s state-of-the-art fiber optic network, it requires electric power to operate. To avoid a disruption of home voice Service during a power outage and to maintain the ability to connect to 911 emergency services, DTC offers a battery backup power option for purchase to its customers.
6. E911 Availability. Applicant acknowledges that If voice telecommunication service subscribed to in this agreement is provided via either DTC’s optical fiber network or by using Voice over Internet Protocol (VoIP), enhanced 911 service may be interrupted by failures in electrical power or may not reflect the correct physical address if customers have not taken all required steps to register physical addresses. More information regarding backup power requirements and VoIP Enhanced 911 Disclosures is set forth in documents provided at point of sale and on DTC’s website, or both. The applicant hereby acknowledges either receipt or awareness of these documents as appropriate or applicable in the context of this application for service.

Acceptance of this Application by DTC shall constitute an agreement between the Applicant and DTC and shall continue in force until cancelled by either party or terminated in accordance with the By-laws or any rules or regulations as may, from time to time, be adopted by DTC.

For Office Use Only: Membership / Non-Membership Number _____



Date of Application: _____

Business Name: _____

SSN/EIN: _____ Directory Heading: _____

Phone Number: _____ Name/Title: _____

Alternate Contact Number: _____ Name/Title: _____

I.T. Contact Number: _____ Name: _____

I request, and agree to receive, recurring automated text messages from DTC on matters connected to my services at the phone number I have provided. I understand that my consent is not a condition of purchase and that message and/or data rates may apply from my mobile phone provider. Yes No

911 Physical Address: _____

City: _____ State: _____ Zip Code: _____

Mailing Address (if different from Physical Address):

City: _____ State: _____ Zip Code: _____

Physical Description of Premises (e.g. Brick Building with Grey Shutters):

CPNI – Please list anyone you wish to be authorized on this account:

Authorized Person: _____ Contact Number: _____

Authorized Person: _____ Contact Number: _____

Authorized Person: _____ Contact Number: _____

Authorized Person: _____ Contact Number: _____

CPNI: Security Password and Security Questions

CPNI Password: _____

Your favorite color: _____

Your favorite season: _____

By signing this Application for Service, the Applicant acknowledges its receipt of an agreement to all DTC Standard Terms and Conditions and DTC's Regulatory and Legal Documents, which have been provided to the Applicant in person or have been made available to the Applicant at <http://www.dtccom.net/legal/> and any subsequent URLs. This Application for Service shall become part of a binding agreement between the Applicant and DTC upon its acceptance by DTC.

Signature of Applicant

Date of Application

The parties agree that this agreement may be electronically signed. The parties agree that the electronic signatures appearing on this agreement are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility. This agreement may be signed in any number of counterparts with the same effect as if the signature on each such counterpart were on the same instrument. Check box to accept.

I accept

For Office Use Only: Membership / Non-Membership Number _____